



Outsource Biz India provides innovative, efficient, and scalable Business Process Outsourcing (BPO) solutions for medical claims processing and administration. Through the use of our global resources, we are able to perform back office functions for our clients at significant cost reduction while improving speed, accuracy, and productivity. Headquartered in Kolkata, India.

Data Entry Services

OutsourceBiz India Data Entry Services is focused on timely and cost effective data entry solutions for clients in the medical and dental claims processing industry. We have extensive experience with the following form types:

- HCFA 1500
- UB92 (HCFA 1450)
- ADA Dental

OutsourceBiz India combines a U.S. based management team and software and integration resources with an overseas data entry center to offer the highest level of value and service to our clients. Our goal is to streamline your current operations while gaining faster turnaround and a higher rate of accuracy (99% or better), therefore resulting in faster processing of claims.

The niche focus on medical and dental claims data entry has led to an overseas staff that has become very conversant and fluent in the requirements of the medical and dental claims entry process in the United States. We are the logical choice for:

- Third Party Administrators (TPA)
- Independent Physician Associations (IPA)
- Self Insured Employers
- Hospitals
- Managed Care Networks

ADVANTAGES

1. Cost Savings

We enter forms at a fraction of the cost it takes to hire and train personnel in the U.S. to perform the same task.

2. Accuracy

We guarantee 99% or better accuracy with our tested and proven dual entry validation method.

3. Speed

Claims are sent during normal U.S. working hours, and our operators process them that evening as the time difference between the two countries means that they work while we rest, and vice versa. Current turnaround times average 24 to 48 hours.

4. Security

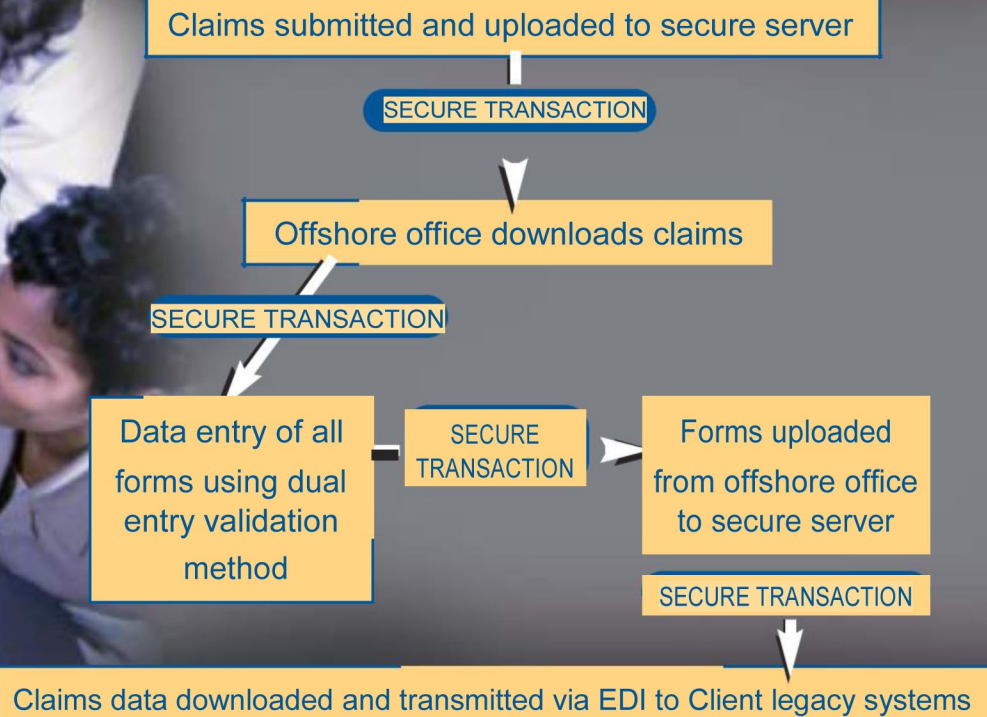
Clients can opt to transmit data via secure HTTP (128-bit SSL) or secure FTP. All clients are guaranteed to have their own server space and a dedicated team of data entry operators to work just on their claims to prevent claims "co-mingling" between clients. Our data entry center also has restricted access, and no individuals are allowed entry or exit with any kind of storage media or documents.

5. Focus

We are focused on medical and dental claims data entry, and will continuously work to improve our processes and knowledge base so that we stay current and provide our clients with the best service at the best price.

Offshore Data Entry Center

THE PROCESS



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THE PROCESS

There will be an initial setup period when our U.S. based integration team will interface with client personnel and, if needed, the vendors for their existing legacy systems. This is done to determine how claims will be received for data entry, and transmitted back after data entry is completed. Our primary goal is to create a seamless EDI interface to your existing legacy systems so that the data is transmitted with minimal, if any, manual intervention.

In most cases, the initial setup and requirements gathering phase can be handled at minimal cost to the client. However, if integration with the client's

Legacy systems and claims processing software requires extensive custom software development, this work will be considered technical consulting and billed on a per-project basis.

Once all data integration needs are addressed, the data entry process begins. Our dual entry validation method ensures 99% or greater accuracy. The offshore data entry center has a very focused and core set of processes outlined in the flow diagram above.