



OutsourceBiz India provides innovative, efficient, and scalable Business Process Outsourcing (BPO) solutions for medical claims processing and administration. Through the use of our global resources, we are able to perform back office functions for our clients at significant cost reduction while improving speed, accuracy, and productivity.

EDI Services

EDI Services offer the ability to receive ANSI 837 EDI claims from providers that wish to submit claims electronically. We will act as the proxy for the client and establish the Trading Relationship with the provider to conduct **Electronic Data Interchange**.

Once the EDI claim has been received, the following value-added functions will then be performed:

- Validate that the claim conforms to ANSI 837 formatting specifications
- Perform business-level validations
 - Check provider and member identification numbers against client's database.
 - Perform any additional business level checks requested by client (such as Policy Number validation, etc.)
- Convert ANSI 837 document to internal format accepted by their claims system.
- Deliver converted and validated document back to client via secure FTP as part of daily claims data files. These claims will be returned along with the paper-based claims data entry files on a daily basis.*

EDI claims can be received from the provider through a number of different protocols. Some of the typical protocols used are:

Provider sends ANSI 837 claims to OutsourceBiz India via FTP server

We will provide an FTP server to the provider; provider will then log on to the FTP server and upload EDI claims to a designated folder on the FTP server.

Provider uploads claims to a Bulletin Board or Website

If the provider already has a website or electronic bulletin board system (BBS) that they upload their EDI claims to, they can provide BPO personnel access to that site or BBS in order to download claims from it. Any fees charged to us for access to that website or BBS will be passed on to the client.

Provider sends claims to OutsourceBiz India via secure e-mail

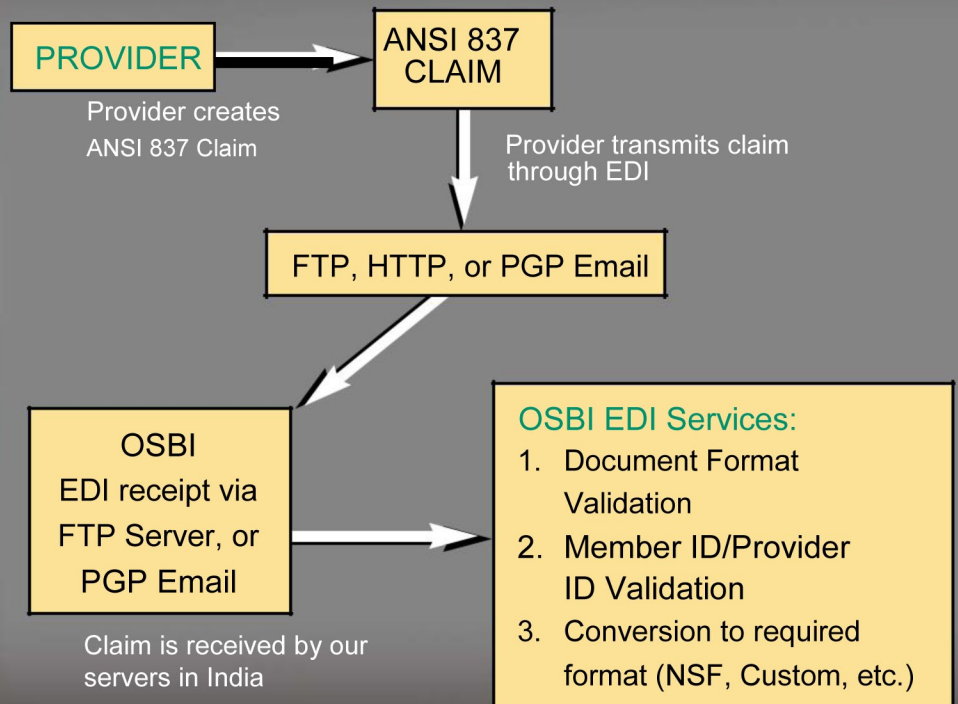
Providers can deliver EDI claims directly to us via e-mail. In order to meet security and privacy requirements, any files sent via e-mail will need to be encrypted. Our Recommendation is PGP encryption.

* All EDI claims will be given back to client in a single, consistent format that is compatible with their claims system.

EDI Services



EDI PROCESS



www.outsourcebizindia.com

Our EDI services focus primarily on the ANSI 837 transactions for claims encounters. However, we have the ability to handle all HIPAA transaction sets. For other transaction types such as ANSI 835 (Remittance Advice), or ANSI 270 / 271 (Eligibility Inquiry and Response), we provide receipt and transmit capabilities for clients. Any other value added services for processing of HIPAA transactions outside of ANSI 837 must be specified by the client and will be priced on a per-case basis.

EDI services give clients the ability to receive and transmit EDI documents, in compliance with HIPAA standards. Any additional processing for transactions cannot be guaranteed unless the requirements for such processing are specified by the client and we are able to meet those processing requirements.